ARIZONA DEPARTMENT OF FINANCIAL INSTITUTIONS 1 No. 07F-BD023-BNK 2 In the Matter of the Money Transmitter License of: VIGO REMITTANCE CORP. CONSENT ORDER 3 1300 Sawgrass Corporate Pkwy., Suite 110 Sunrise, FL 33323 4 Petitioner. 5 6 On October 2, 2006, the Arizona Department of Financial Institutions ("Department") issued 7 a Notice of Hearing alleging that Petitioner had violated various provisions of the Arizona 8. Transmitters of Money Act, Title 6, Chapter 12 of the Arizona Revised Statutes. Wishing to resolve 9 this matter in lieu of an administrative hearing and without admitting liability, Petitioner Vigo 10 Remittance Corp. ("Vigo") hereby consents to the following Findings of Fact and Conclusions of 11 Law, and to the entry of the following Order. 12 FINDINGS OF FACT 13 Petitioner Vigo Remittance Corp. ("Vigo") is a New York corporation authorized to 14 1. transact business in Arizona as a money transmitter, license number MT 0904544, within the 15 meaning of A.R.S. §§ 6-1201, et seq. The nature of Vigo's business is that of a money transmitter 16 within the meaning of A.R.S. § 6-1201(11). 17 Liz Y. Alicea-Velez ("Ms. Alicea-Velez") is the President of Vigo. 18 2. 19 3. An examination of Vigo, conducted by the Department on April 25, 2006 revealed that Vigo: 20 Failed to provide each authorized delegate with operating policies and 21 a. procedures and the appropriate appendices sufficient to permit compliance 22 with the provisions of Title 13, Chapter 23 and Title 6, Chapter 12; 23 Petitioner failed to correct this violation from its previous exam; i. 24

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b.

Failed to file with the Arizona Attorney General's Office duplicate copies of

all Suspicious Activity Reports regarding business conducted in this state

filed by Vigo with the federal government pursuant to the Currency and Foreign Transactions Reporting Act, 31.U.S.C. §§ 5311-5326 and 31 C.F.R., Part 103, as required by A.R.S. § 6-1241(B)

- i. Petitioner failed to correct this violation from its previous exam;
- c. Failed to create the required records relating to transactions of \$1,000.00 dollars or more; failed to document the customer's occupation and current address for every such transaction; and failed to include all required identification information for every such transaction, specifically:
 - i. Four (4) of Petitioner's authorized delegates failed to document the customer's current occupation in at least twenty nine (29) transactions;
 - ii. Three (3) of Petitioner's authorized delegates allowed customers to use the authorized delegate's address as the customer's/sender's current address in at least five (5) transactions; and
 - iii. Petitioner failed to correct this violation from its previous exam;
- 4. Based upon the above findings, the Department issued and served upon Vigo an Order to Cease and Desist; Notice of Opportunity For Hearing; Consent to Entry of Order ("Cease and Desist Order") on August 9, 2006.
- 5. On September 7, 2006, Petitioner filed a Request For Hearing to appeal the Cease and Desist Order.
- 6. The Department has found no evidence that Vigo's violations were willful or intentional.
- 7. Vigo has voluntarily agreed to take corrective action designed to comply with the Department's requests. However, such finding does not waive any provisions of this Consent Order.

CONCLUSIONS OF LAW

1. Pursuant to A.R.S. §§ 6-1201, et seq., the Superintendent has the authority and the duty to regulate all persons engaged in the money transmitter business and with the enforcement of

statutes, rules, and regulations relating to money transmitters.

- 2. By the conduct, set forth above, Vigo violated the following:
 - a. A.R.S. § 6-1208(B) by failing to provide each authorized delegate with operating policies and procedures and the appropriate appendices sufficient to permit compliance with the provisions of Title 13, Chapter 23 and Title 6, Chapter 12;
 - b. A.R.S. § 6-1241(B) by failing to file with the Arizona Attorney General's Office duplicate copies of all Suspicious Activity Reports regarding business conducted in this state filed by Vigo with the federal government pursuant to the Currency and Foreign Transactions Reporting Act, 31 U.S.C. §§ 5311-5326 and 31 C.F.R. Part 103; and
 - c. A.R.S. § 6-1241(E) by failing to create the required records relating to transactions of \$1,000.00 dollars or more; failing to document the customer's occupation and current address for every such transaction; and failing to include all required identification information for every such transaction.
- 3. The violations, set forth above, constitute grounds for: (1) the issuance of an order pursuant to A.R.S. § 6-137 directing Petitioner to cease and desist from the violative conduct and to take the appropriate affirmative actions, within a reasonable period of time prescribed by the Superintendent, to correct the conditions resulting from the unlawful acts, practices, and transactions; (2) the imposition of a civil monetary penalty pursuant to A.R.S. § 6-132; (3) the suspension or revocation of Petitioners' license pursuant to A.R.S. § 6-1210; and (4) an order or any other remedy necessary or proper for the enforcement of statutes and rules regulating money transmitters pursuant to A.R.S. § 6-123 and 6-131.

ORDER

- 1. Vigo shall immediately stop the violations set forth above in the Findings of Fact and Conclusions of Law. Specifically, Vigo:
 - a. Shall provide each authorized delegate with operating policies and

- procedures and the appropriate appendices sufficient to permit compliance with the provisions of Title 13, Chapter 23 and Title 6, Chapter 12;
- b. Shall file with the Arizona Attorney General's Office duplicate copies of all Suspicious Activity Reports regarding business conducted in this state filed by Vigo with the federal government pursuant to the Currency and Foreign Transactions Reporting Act, 31 U.S.C. §§ 5311-5326 and 31 C.F.R. Part 103, as required by A.R.S. § 6-1241(B); and
- Shall create, or shall take reasonable and appropriate action to ensure that its authorized delegates create, the records relating to transactions of \$1,000.00 dollars or more; required by A.R.S. § 6-1241(E); including records documenting the customer's occupation, current address; and all required customer identification information.
- 2. Vigo shall immediately pay to the Department a civil money penalty in the amount of ten thousand dollars (\$10,000.00). The parties acknowledge that Vigo's prior payment of this amount to the Department shall satisfy this provision of the Order.
- 3. The provisions of this Order shall be binding upon Petitioner, its employees, agents, and other persons participating in the conduct of the affairs of Vigo Remittance Corp.
- 4. This Order shall become effective upon service, and shall remain effective and enforceable until such time as, and except to the extent that, it shall be stayed, modified, terminated, or set aside.

SO ORDERED this But day of herenber, 2006

Felecia A. Rotellini

Superintendent of Financial Institutions

CONSENT TO ENTRY OF ORDER

1. Petitioner acknowledges that it has been served with a copy of the foregoing Findings

of Fact, Conclusions of Law, and Order in the above-referenced matter, has read the same, is aware of its right to an administrative hearing in this matter, and has waived the same.

- 2. Petitioner admits the jurisdiction of the Superintendent and consents to the entry of the foregoing Findings of Fact, Conclusions of Law, and Order.
- 3. Petitioner states that no promise of any kind or nature has been made to induce it to consent to the entry of this Order, and that it has done so voluntarily.
- 4. As set forth in the Order, Petitioner agrees to cease from engaging in the violative conduct set forth above in the Findings of Fact and Conclusions of Law.
- 5. Petitioner acknowledges that the acceptance of this Agreement by the Superintendent is solely to settle this matter and does not preclude this Department, any other agency or officer of this state or subdivision thereof from instituting other proceedings as may be appropriate now or in the future.
- 6. Nothing in this Order, nor any act (including, but not limited to, the execution of the Order) of Vigo shall be treated, construed, or deemed an admission by Vigo of any liability, fault, responsibility, or guilt of any kind, all such liability, fault, responsibility, or guilt of any kind being expressly denied.
- 7. Ms. Alicea-Velez, on behalf of Vigo Remittance Corp., represents that she is the President, and that, as such, has been authorized by Vigo Remittance Corp. to consent to the entry of this Order on its behalf.
- Petitioner waived all rights to seek judicial review or otherwise to challenge or contest the validity of this Cease and Desist Order.

DATED this 1st day of Normber, 2006

Liz Y Alicea-Velez, President Vigo Remittance Corp.

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1	ORIGINAL of the foregoing filed this 13 day of November, 2006, in the office of
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3	Felecia A. Rotellini Superintendent of Financial Institutions
4	Arizona Department of Financial Institutions ATTN: June Beckwith
5	2910 N. 44th Street, Suite 310 Phoenix, AZ 85018
6	COPY mailed same date to:
7	Diane Mihalsky, Administrative Law Judge
.8	Office of the Administrative Hearings 1400 West Washington, Suite 101
9	Phoenix, AZ 85007
10	Craig A. Raby, Assistant Attorney General Office of the Attorney General
11	1275 West Washington Phoenix, AZ 85007
12	D. L. a. D. Charles Assistant Grandint and
13	Robert D. Charlton, Assistant Superintendent Mark J. Murphy, Senior Examiner Arizona Department of Financial Institutions
14	2910 N. 44th Street, Suite 310 Phoenix, AZ 85018
15	AND COPY MAILED SAME DATE by
16	Certified Mail, Return Receipt Requested, to:
17	Liz Y. Alicea-Velez, President Vigo Remittance Corp.
18	1300 Sawgrass Corporate Pkwy., Suite 110 Sunrise, FL 33323
19	Krista Griffith, Esq.
20	Vigo Remittance Corp. 12510 East Belford Avenue
21	Englewood, CO 80112
22	Frank Burke, Esq. Steptoe & Johnson LLC
23	201 E. Washington, Suite 1600 Phoenix, AZ 85004-2382
24	1 (D)-A
25	Marlene Terslman 983312; CPA06-294
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